

Letter from the Executive Director

Dear Residents, Applicants, Landlords, Community Partners, and Friends,

Welcome to the Marshall Housing Authority (MHA). It is an honor and privilege to serve as your Executive Director. I am committed to leading our agency with integrity, transparency, and accountability while ensuring that we remain focused on providing quality housing opportunities and exceptional service to the families we serve.

The Marshall Housing Authority has a long-standing commitment to assisting low-income households throughout Marshall and Harrison County by providing safe, decent, and affordable housing. Our mission extends beyond housing, we strive to create opportunities for stability, self-sufficiency, and a stronger community for current and future generations.

Working alongside our Board of Commissioners, dedicated staff, residents, landlords, and community partners, we are committed to ensuring that our programs are administered responsibly and in accordance with HUD regulations while responding to the unique needs of our community.

Our Vision

At MHA, we are committed to being a trusted community resource and a leader in providing quality housing solutions. We believe that housing is more than a place to live, it is the foundation for growth, opportunity, and success.

Our Core Priorities

Excellence in Service

We are committed to maintaining high standards of professionalism, compliance, and operational efficiency to better serve our residents and participants.

Investment in People

Our employees are our greatest asset. Through training, development, and teamwork, we strive to provide outstanding service and positive outcomes for the families we serve.

Accountability and Transparency

We are dedicated to sound financial stewardship, ethical leadership, and open communication with our Board, residents, and community stakeholders.

Partnership and Collaboration

By working with local governments, landlords, nonprofit organizations, and community partners, we can expand housing opportunities and strengthen support systems throughout Marshall and Harrison County.

Resident Service

Every individual and family deserves to be treated with dignity, respect, and fairness. We are committed to empowering residents and participants by promoting self-sufficiency and long-term stability.

Moving Forward

The Marshall Housing Authority exists to do more than provide housing we exist to create pathways to opportunity and hope. As we continue to grow and adapt to meet the changing needs of our community, I remain committed to safeguarding our mission, strengthening our programs, and ensuring the long-term success of this agency.

Together with our residents, staff, Board of Commissioners, landlords, and community partners we will continue building stronger communities and creating brighter futures for the families we serve.

Thank you for allowing us to serve you.

Sincerely,

Tonia Taylor
Executive Director
Marshall Housing Authority
"Building Communities, Creating Opportunities"